





BIKES4ERP

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Informatics 370 Deliverable 6 – System Documentation



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Virtual Visionaries
GROUP 17







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1. Deliverable Introduction

This deliverable is our documentation for our system, it includes the System Requirements, Complete Documentation from deliverable 1 to 4, Complete Requirements Validation, CRUD Matrix and the Conversion Plan for our system. Through this deliverable we reconcile our internally tested system to the system documentation leading up to now.





System Requirements

2.1. Introduction

The requirements form a critical part of the project as it highlights the core functional and non-functional requirements of the system we are developing. This section also clearly identifies the functional expectations of the system.

2.2. Final System Requirements

- User Sub-System 2.2.1.
 - 2.2.1.1. Login
 - 2.2.1.2. Logout
 - 2.2.1.3. Reset User Password
 - 2.2.1.4. Add User
 - 2.2.1.5. Search User
 - 2.2.1.6. Update User
 - 2.2.1.7. Delete User
 - 2.2.1.8. Add User Type
 - 2.2.1.9. Search User Type
 - 2.2.1.10. Update User Type
 - 2.2.1.11. Delete User Type

2.2.2. Mechanic Schedule Sub-System

- 2.2.2.1. View Job List
- 2.2.2.2. View Job

2.2.3. Tracking Hardware Sub-System

- 2.2.3.1. Add Antenna
- 2.2.3.2. Search Antenna
- 2.2.3.3. Update Antenna
- 2.2.3.4. Delete Antenna
- 2.2.3.5. Add Tag
- 2.2.3.6. Search Tag
- 2.2.3.7. Update Tag
- 2.2.3.8. Delete Tag









- 2.2.4. Student Sub-System
 - 2.2.4.1. Add Student
 - 2.2.4.2. Search Student
 - 2.2.4.3. Update Student
 - 2.2.4.4. Delete Student
 - 2.2.4.5. Capture Student Marks
 - 2.2.4.6. Search Student Marks
 - 2.2.4.7. Add Mark Type
 - 2.2.4.8. Search Mark Type
 - 2.2.4.9. Update Mark Type
 - 2.2.4.10. Delete Mark Type
- 2.2.5. Bicycle Sub-System
 - 2.2.5.1. Add Bicycle
 - 2.2.5.2. Search Bicycle
 - 2.2.5.3. Update Bicycle
 - 2.2.5.4. Delete Bicycle
 - 2.2.5.5. Assign A Bicycle To Student
 - 2.2.5.6. Unassign Bicycle From Student
 - 2.2.5.7. Assign Tag To Bicycle
 - 2.2.5.8. Unassign Tag From Bicycle
- 2.2.6. Bicycle Part Sub-System
 - 2.2.6.1. Add Bicycle Part
 - 2.2.6.2. Search Bicycle Part
 - 2.2.6.3. Update Bicycle Part
 - 2.2.6.4. Delete Bicycle Part
 - 2.2.6.5. Add Bicycle Section
 - 2.2.6.6. Search Bicycle Section
 - 2.2.6.7. Update Bicycle Section
 - 2.2.6.8. Delete Bicycle Section



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2.2.7. Tracking Sub-System

- 2.2.7.1. Add Log Entry
- 2.2.7.2. Search Log Entry
- 2.2.7.3. Add Route
- 2.2.7.4. Search Route
- 2.2.7.5. Update Route
- 2.2.7.6. Delete Route

2.2.8. Job Tasks Sub-System

- 2.2.8.1. Add Fault Task
- 2.2.8.2. Search Fault Task
- 2.2.8.3. Update Fault Task
- 2.2.8.4. Delete Fault Task
- 2.2.8.5. Add Maintenance Task
- 2.2.8.6. Search Maintenance Task
- 2.2.8.7. Update Maintenance Task
- 2.2.8.8. Delete Maintenance Task

2.2.9. School Sub-System

- 2.2.9.1. Add School
- 2.2.9.2. Search School
- 2.2.9.3. Update School
- 2.2.9.4. Delete School

2.2.10. Job Sub-System

- 2.2.10.1. Report Repair Job
- 2.2.10.2. Complete Job
- 2.2.10.3. Check-In Bicycle
- 2.2.10.4. Schedule Maintenance



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2.2.11. Reporting Sub-System

- 2.2.11.1. Generate Mechanic Schedule
- 2.2.11.2. Generate Mechanic Schedule Requirements Report
- 2.2.11.3. Generate Student Report
- 2.2.11.4. Generate Bicycle History Report
- 2.2.11.5. Generate Log Report
- 2.2.11.6. Generate Parts Used Report

2.2.12. Notification Sub-System

- 2.2.12.1. Send Student Did Not Arrive Notification
- 2.2.12.2. Send Student Maintenance Notification

2.2.13. Administration Sub-System

- 2.2.13.1. Backup Data
- 2.2.13.2. Restore Data
- 2.2.13.3. View Audit Trail Log
- 2.2.13.4. Search Audit Trail Entry

2.3. Conclusion

At this point, it is now clear, what is expected of our system. It should be able to fulfil all these functional requirements without fail, as it is what we promised our client.





3. Complete Documentation

3.1. Introduction

This is the update of all our past 4 deliverables to date. They have been reconciled with the current internally tested system functionality to align to the Functional Requirements promised in the section prior to this one.

3.2. Deliverable Documentation

Please refer to Deliverable 1, 2, 3 & 4 documents for the complete Documentation of our system.

3.3. Conclusion

After viewing this documentation, one should have a clear outline of the Documentation of the system and what it ought to do. This will come in handy when considering system expansion and/or maintenance.









4. Validation

4.1. Introduction

The validation lists every requirement in our system. It shows which use cases, processes on the primitive level of the Data Flow Diagrams, entities in the Entity Relational Diagram satisfy the requirements individually to detail. In short, the table below validates the need and usage of each Requirement per subsystem. It also matches them with our internally tested system's screens and the Outputs & reports created.

4.2. Complete Requirements Validation

Sub System	Use Case	Process (DFD)	Entities	Screen	Reports and Other Outputs
1. User	1.1 Login	1.1.1 Display User Login Screen	None	Login	None
		1.1.2 Capture and check User login details have been filled	None	Login	None
		1.1.3 Verify User Login details	User UserType	Login	None
		1.1.4 Display Homepage Screen	AuditTrail	Home	
	1.2 Logout	1.2.1 Display Logout confirmation pop-up	None	Navigation Bar	Notification
		1.2.2 Display Login Screen details	AuditTrail	Login	None
	1.3 Forgot Password	1.3.1 Display Forgot Password Screen	None	Forgot Password	None
		1.3.2 Capture and Validate User Email Address fields are filled	None	Forgot Password	None
		1.3.3 Verify inputted Email Address details	User	Forgot Password	None
		1.3.4 Send Reset password link	None	Forgot Password	Forgot Password Email
		1.3.5 Display Reset password Screen	None	Reset Password	None
		1.3.6 Capture and Verify new User password details	None	Reset Password	None
		1.3.7 Update Password. Display Reset password Successful notification	User AuditTrail	Reset Password	Notification
	1.4 Add User	1.4.1 Display User Management Screen	User UserType	User Management	None
		1.4.2 Display Add User Screen	UserType School AdminSchool	Create User	None
		1.4.3 Capture User details and check that all fields are filled in and an option selected in Combo box	None	Create User	None
		1.4.4 Validate User details	None	Create User	None
		1.4.5 Verify User details	User	Create User	None
		1.4.6 Generate User ID and Save User details	User AdminSchool	Create User Create User	None





	1.4.7 Display Create Successful Notification	AuditTrail	Create User	Notification
1.5 Search User	1.5.1 Display User management Screen	User UserType	User Management	None
	1.5.2 Capture User Search criteria details	None	User Management	None
	1.5.3 Display Searched User Results	User UserType	User Management	None
	1.5.4 Display Searched User details Screen	User UserType AuditTrail	View Üser	None
1.6 Update User	1.6.1 Display Searched User Screen	School AdminSchool	View User	None
	1.6.2 Capture User details and check for empty fields and for unselected combo box	None	View User	None
	1.6.3 Validate updated User details	None	View User	None
	1.6.4 Save updated User details	User AdminSchool	View User	None
	1.6.5 Display Update Successful Notification	AuditTrail	View User	Notification
1.7 Delete User	1.7.1 Display Searched User Screen details	None	View User	None
	1.7.2 Delete Searched User details	AuditTrail User	View User	None
	1.7.3 Display User Deleted Successfully Notification	AuditTrail	View User	Notification
1.8 Add User Type	1.8.1 Display User Type Management Screen	UserType	User Type Management	None
	1.8.2 Display Add User Type Screen	None	Create User Type	None
	1.8.3 Capture User Type details and check that all fields are filled in and an option selected in Combo box	None	Create User Type	None
	1.8.4 Validate User Type details	None	Create User Type	None
	1.8.5 Verify User Type Details	UserType	Create User Type	None
	1.8.6 Generate User Type ID and Save User Type details	UserType	Create User Type	None





		14070: 1 0 .	A 11.7 1		N C
		1.8.7 Display Create Successful Notification	AuditTrail	Create User Type	Notification
	1.0.0		H. T.		NI
	1.9 Search	1.9.1 Display User Type	UserType	User Type	None
	User Type	Management Screen		Management	
		1.9.2 Capture User Type	None	User Type	None
		Search criteria details		Management	
		1.9.3 Display Searched	UserType	User Type	None
		User Type Results		Management	
		1.9.4 Display Searched	UserType	View User	None
		User Type details Screen	AuditTrail	Туре	
	1.10 Update	1.10.1 Display Searched	None	View User	None
	User Type	User Type Screen		Туре	
	71	1.10.2 Capture User	None	View User	None
		Type details and check	110110	Type	110110
		for empty fields and for		1,400	
		unselected combo box			
		1.10.3 Validate updated	UserType	View User	None
		User Type details	Oserrype		INOTIC
		2.1	HoorTyroo	Type View User	None
		1.10.4 Save updated	UserType		None
		User Type details	A 1:.T :1	Туре	N.L: C: .:
		1.10.5 Display Update	AuditTrail	View User	Notification
		Successful Notification		Туре	
	1.11 Delete	1.11.1 Display Searched	None	View User	None
	User Type	User Type Screen		Туре	
		1.11.2 Delete Searched	UserType	View User	None
		User Type details		Туре	
		1.11.3 Display User Type	AuditTrail	View User	Notification
		Deleted Successfully		Туре	
		Notification			
2. Mech	2.1 View Job	2.1.1 Display Job List	Check-In	Job	None
anic		Screen	MaintenanceJo		
Sched			Ь		
ule			MaintenanceJo		
5.7.5			bStatus		
			RepairJob		
			RepairJobStatus		
			Check-InStatus		
			AuditTrail		
	2.2 View Job	2.2.1 Display Fault List	FaultType	Job List	None
	List	Screen	JobFault	JOD LIST	INOTIC
	LIST	JCI E E I	Section		
			Part		
			Part JobFaultStatus		
2 - 1:	24411	2445: 1.4	AuditTrail		N.
3. Tracki	3.1 Add	3.1.1 Display Antenna	Antenna	Antenna	None
ng 	Antenna	Management Screen	AntennaStatus	management	
Hard		3.1.2 Display Add	None	Create Antenna	None
ware		Antenna Screen			





	3.1.3 Capture Antenna details and check that all fields are filled in and an	None	Create Antenna	None
	option selected in Combo box 3.1.4 Validate Antenna	None	Create	None
	details		Antenna	
	3.1.5 Verify Antenna details	Antenna	Create Antenna	None
	3.1.6 Generate Antenna ID and Save Antenna details	Antenna	Create Antenna	None
	3.1.7 Display Create Successful Notification	AuditTrail	Create Antenna	Notification
3.2 Search Antenna	3.2.1 Display Antenna management Screen	Antenna AntennaStatus	Antenna management	None
	3.2.2 Capture Antenna Search criteria details	None	Antenna management	None
	3.2.3 Display Searched Antenna Results	Antenna AntennaStatus	Antenna management	None
	3.2.4 Display Searched Antenna Details Screen	Antenna AntennaStatus AuditTrail	View Antenna	None
3.3 Update Antenna	3.3.1 Display Searched Antenna screen	None	View Antenna	None
	3.3.2 Capture Antenna details and check for empty fields and for unselected combo box	None	View Antenna	None
	3.3.3 Validate updated Antenna details	Antenna	View Antenna	None
	3.3.4 Save updated Antenna details	Antenna	View Antenna	None
	3.3.5 Display Update Successful Notification	AuditTrail	View Antenna	Notification
3.4 Delete Antenna	3.4.1 Display Searched Antenna screen	None	View Antenna	None
	3.4.2 Delete Searched Antenna details	Antenna AuditTrail	View Antenna	None
	3.4.3 Display Antenna Deleted Notification	AuditTrail	View Antenna	Notification
3.5 Add Tag	3.5.1 Display Tag Management Screen	Tag TagStatus	Tag Management	None
	3.5.2 Display Add Tag screen	None	Create Tag	None





		3.5.3 Capture Tag details and check for	None	Create Tag	None
		empty fields 3.5.4 Validate Tag	None	Create Tag	None
		details 3.5.5 Verify Tag Details	Tag	Create Tag	None
		3.5.6 Generate Tag ID	Tag	Create Tag	None
		and Save Tag details			
		3.5.7 Display Add Tag Successful Notification	AuditTrail	Create Tag	Notification
	3.6 Search Tag	3.6.1 Display Tag management screen	None	Tag Management	None
		3.6.2 Capture Tag Search criteria details	None	Tag Management	None
		3.6.3 Display Searched Tag results	Tag TagStatus	Tag Management	None
		3.6.4 Display Searched Tag Screen	Tag TagStatus AuditTrail	View Tag	None
	3.7 Update Tag	3.7.1 Display Searched Tag Screen	None	View Tag	None
	, c	3.7.2 Capture Updated Tag details and check for empty fields	None	View Tag	None
		3.7.3 Validate updated Tag details	None	View Tag	None
		3.7.4 Save updated Tag details	Tag TagStatus	View Tag	None
		3.7.5 Display Update Successful Notification	AuditTrail	View Tag	Notification
	3.8 Delete Tag	3.8.1 Display Searched Tag Screen	Tag	View Tag	None
		3.8.2 Delete Searched Tag details	Tag	View Tag	None
		3.8.3 Display Tag Deleted successfully notification	AuditTrail	View Tag	Notification
4. Stude nt	4.1 Add Student	4.1.1 Display Student Management Screen	Student	Student Management	None
		4.1.2 Display Add Student Screen	None	Create Student	None
		4.1.3 Capture Student details and check that all fields are filled in and an option selected in Combo box	None	Create Student	None





		4.1.4 Validate Student	None	Create	None
		details		Student	113113
		4.1.5 Verify Student Details	Student	Create Student	None
		4.1.6 Generate Student ID and Save Student details	Student	Create Student	None
		4.1.7 Display Create Successful Notification	AuditTrail	Create Student	Notification
-	4.2 Search Student	4.2.1 Display Student management Screen	Student	Student Management	None
		4.2.2 Capture Student Search criteria details	None	Student Management	None
		4.2.3 Display Searched Student Results	Student	Student Management	None
		4.2.4 Display Searched Student Screen	Student AuditTrail	View Student	None
	4.3 Update Student	4.3.1 Display Searched Student details	None	View Student	None
		4.3.2 Capture Student details and check for empty fields and for unselected combo box	None	View Student	None
		4.3.3 Validate updated Student details	None	View Student	None
		4.3.4 Save updated Student details	Student	View Student	None
		4.3.5 Display Update Successful Notification	AuditTrail	View Student	Notification
	4.4 Delete Student	4.4.1 Display Searched Student Screen	None	View Student	None
		4.4.2 Delete Searched Student details	Student	View Student	None
		4.4.3 Display Student Deleted Successfully Notification	AuditTrail	View Student	Notification
	4.5 Capture Student Mark	4.5.1 Display Student Mark management Screen	Student StudentMark	Student Mark Management	None
		4.5.2 Display Capture Student Mark details	Student StudentMark	Capture Student Mark	None
		4.5.3 Capture Student Mark details and check that all fields are filled in and an option selected in Combo box	None	Capture Student Mark	None





	4.5.4 Validate Student Mark details	None	Capture Student Mark	None
	4.5.5 Generate StudentMarkID and Save Student details	StudentMark	Capture Student Mark	None
	4.5.6 Display Capture Mark Successful Notification	AuditTrail	Capture Student Mark	Notification
4.6 Search Student Marks	4.6.1 Display Student Mark management Screen	Student StudentMark	Student Mark Management	None
	4.6.2 Capture Student Mark Search criteria details	None	Student Mark Management	None
	4.6.3 Display Searched Student Mark Results	Student StudentMark AuditTrail	Student Mark Management	None
4.7 Add Mark Type	4.7.1 Display Mark Type Management Screen	MarkType	Mark Type Management	None
	4.7.2 Display Add Mark Type Screen	None	Create Mark Type	None
	4.7.3 Captures Mark Type details and check that all fields are filled in	None	Create Mark Type	None
	4.7.4 Validate Mark Type details	None	Create Mark Type	None
	4.7.5 Verify Mark Type Details	MarkType	Create Mark Type	None
	4.7.6 Generate MarkTypeID and Save Mark Type details	MarkType	Create Mark Type	None
	4.7.7 Display Create Mark Type Successful Notification	AuditTrail	Create Mark Type	Notification
4.8 Search Mark Type	4.8.1 Display Mark Type Management Screen	MarkType	Mark Type Management	None
	4.8.2 Capture Mark Type Search criteria details	None	Mark Type Management	None
	4.8.3 Display Searched Student Results	MarkType	Mark Type Management	None
	4.8.4 Display Searched Mark Type Screen	MarkType AuditTrail	View Mark Type	None
4.9 Update Mark Type	4.9.1 Display Searched Mark Type Screen	None	View Mark Type	None
	4.9.2 Capture Mark Type details and check for empty fields	None	View Mark Type	None





		4.9.3 Validate updated Mark Type details	MarkType	View Mark Type	None
		4.9.4 Save updated Mark Type details	MarkType	View Mark Type	None
		4.9.5 Display Update Successful Notification	AuditTrail	View Mark Type	Notification
	4.10 Delete Mark Type	4.10.1 Display Searched Mark Type details	None	View Mark Type	None
	31	4.10.2 Delete Searched Mark Type details	MarkType	View Mark Type	None
		4.10.3 Display Mark Type Deleted Successfully Notification	AuditTrail	View Mark Type	Notification
5. Bicycl e	5.1 Add Bicycle	5.1.1 Display Bicycle Management Screen	Bicycle BicycleStatus	Bicycle Management	None
	-	5.1.2 Display Add Bicycle Screen	None	Create Bicycle	None
		5.1.3 Captured Bicycle details and check that all fields are filled in	None	Create Bicycle	None
		5.1.4 Validate Bicycle details	None	Create Bicycle	None
		5.1.5 Verify Bicycle details	Bicycle	Create Bicycle	None
		5.1.6 Generate BicycleID and Save Bicycle details	Bicycle	Create Bicycle	None
		5.1.7 Display Create Successful Notification	AuditTrail	Create Bicycle	Notification
	5.2 Search Bicycle	5.2.1 Display Bicycle management Screen	Bicycle BicycleStatus	Bicycle Management	None
		5.2.2 Capture Bicycle Search criteria details	None	Bicycle Management	None
		5.2.3 Display Searched Bicycle Results	Bicycle BicycleStatus	Bicycle Management	None
		5.2.4 Display Searched Bicycle Screen	Bicycle BicycleStatus AuditTrail	View Bicycle	None
	5.3 Update Bicycle	5.3.1 Display Searched Bicycle details	None	View Bicycle	None
		5.3.2 Capture Bicycle details and check for empty fields	None	View Bicycle	None
		5.3.3 Validate Updated Bicycle details	None	View Bicycle	None
		5.3.4 Save Updated Bicycle details	Bicycle	View Bicycle	None





		5.3.5 Display Update Successful Notification	AuditTrail	View Bicycle	Notification
	5.4 Delete Bicycle	5.4.1 Display Searched Bicycle details	None	View Bicycle	None
		5.4.2 Delete Searched Bicycle details	Bicycle	View Bicycle	None
		5.4.3 Display Bicycle Deleted successfully notification	AuditTrail	View Bicycle	Notification
1	5.5 Assign A Bicycle To Student	5.5.1 Display Bicycle management Screen	Bicycle Student BicycleStatus	Bicycle Management	None
		5.5.2 Display Assign Bicycle to Student Screen	Student BicycleStudent	Assign Bicycle to Student	None
		5.5.3 Capture and Validate Assign Bicycle to student details	None	Assign Bicycle to Student	None
		5.5.4 Update and Save inputted details	Bicycle BicycleStudent	Assign Bicycle to Student	None
		5.5.5 Display Assign Successful Notification	AuditTrail	Assign Bicycle to Student	Notification
	5.6 Unassign Bicycle From	5.6.1 Display Bicycle Assignment Screen	Student BicycleStudent	Bicycle Assignment	None
	Student	5.6.2 Update and Save Unassign Bicycle details	Bicycle BicycleStatus BicycleStudent Student	Bicycle Assignment	None
		5.6.3 Display Unassign Successful notification	AuditTrail	Bicycle Assignment	Notification
	5.7 Assign Tag To Bicycle	5.7.1 Display Tag assignment Screen	Bicycle Tag	Tag Assignment	None
		5.7.2 Display Assign Tag to Bicycle Screen	Bicycle Tag	Assign Tag to Bicycle	None
		5.7.3 Capture and Validate Assign Tag to Bicycle details	None	Assign Tag to Bicycle	None
		5.7.4 Update and Save inputted details	Bicycle Tag	Assign Tag to Bicycle	None
		5.7.5 Display Assign Successful Notification	AuditTrail	Assign Tag to Bicycle	Notification
-	5.8 Unassign Tag from	5.8.1 Display Tag Assignment Screen	None	Tag Assignment	None
	Bicycle	5.8.2 Update and Save Unassign Tag details	Bicycle Tag	Tag Assignment	None





		5.8.3 Display Unassign	AuditTrail	Tag	Notification
		Successful Notification		Assignment	
6. Bicycl	6.1 Add	6.1.1 Display Bicycle Part	Part	Bicycle Part	None
e Part	Bicycle Part	Management Screen	Section	Management	
		6.1.2 Display Add	None	Create	None
		Bicycle Part Screen		Bicycle Part	
		6.1.3 Capture Bicycle	None	Create	None
		Part details and check		Bicycle Part	
		that all fields are filled in			
		and an option selected			
		in Combo box			
		6.1.4 Validate Bicycle	None	Create	None
		Part details	Б.	Bicycle Part	N.1
		6.1.5 Verify Bicycle Part	Part	Create	None
		details	D .	Bicycle Part	N.I.
		6.1.6 Generate PartID	Part	Create	None
		and Save Bicycle Part details		Bicycle Part	
		6.1.7 Display Add	AuditTrail	Create	Notification
		Successful Notification	AuditTall	Bicycle Part	Notification
	6.2 Search	6.2.1 Display Bicycle Part	Part	Bicycle Part	None
	Bicycle Part	Management Screen	Section	Management	140110
	210,010 1 410	6.2.2 Capture Bicycle	None	Bicycle Part	None
		Part Search criteria		Management	
		details			
		6.2.3 Display Searched	Part	Bicycle Part	None
		Bicycle Part Results	Section	Management	
		6.2.4 Display Searched	Part	View Bicycle	None
		Bicycle Part Screen	Section	Part	
			AuditTrail		
	6.3 Update	6.3.1 Display Searched	None	View Bicycle	None
	Bicycle Part	Bicycle Part Screen		Part	
		6.3.2 Capture Bicycle	None	View Bicycle	None
		Part details and check for		Part	
		empty fields and for			
		unselected combo box	N 1) // D: 1	N.1
		6.3.3 Validate Updated	None	View Bicycle	None
		Bicycle Part details	Dove	Part	Nama
		6.3.4 Save Updated	Part	View Bicycle	None
		Bicycle Part details	AuditTrail	Part	Notification
		6.3.5 Display Update Successful Notification	Audittrall	View Bicycle Part	INOUIICATION
	6.4 Delete		None	View Bicycle	None
	BicyclePart	6.4.1 Display Searched Bicycle Part details	INONE	Part	INONE
	Dicyclet att	6.4.2 Delete Searched	Part	View Bicycle	None
		Bicycle Part details	ı ait	Part	INOHE
		Dicycle Fait details		I all	





	6.4.3 Display Bicycle Part deleted successfully Notification	AuditTrail	View Bicycle Part	Notification
6.5 Add Bicycle Section	6.5.1 Display Bicycle Section Management Screen	Section	Bicycle Section Management	None
	6.5.2 Display Add Bicycle Section Screen	None	Create Bicycle Section	None
	6.5.3 Capture Bicycle Section details and check that all fields are filled in	None	Create Bicycle Section	None
	6.5.4 Validate Bicycle Section details	None	Create Bicycle Section	None
	6.5.5 Verify Bicycle Section details	Section	Create Bicycle Section	None
	6.5.6 Generate SectionID and Save Bicycle Section details	Section	Create Bicycle Section	None
	6.5.7 Display Add Successful Notification	AuditTrail	Create Bicycle Section	Notification
6.6 Search Bicycle Section	6.6.1 Display Bicycle Section Management Screen	Section	Bicycle Section Management	None
	6.6.2 Capture Bicycle Section Search criteria details	None	Bicycle Section Management	None
	6.6.3 Display Searched Bicycle Section details	Section	Bicycle Section Management	None
	6.6.4 Display Searched Bicycle Section Screen	BicycleSection	View Bicycle Section	None
6.7 Update Bicycle Section	6.7.1 Display Searched Bicycle Section Screen	None	View Bicycle Section	None
	6.7.2 Capture Bicycle Section details and check for empty fields	None	View Bicycle Section	None
	6.7.3 Validate Updated Bicycle Section details	None	View Bicycle Section	None
	6.7.4 Save Updated Bicycle Section details	Section	View Bicycle Section	None
	6.7.5 Display Update Successful Notification	AuditTrail	View Bicycle Section	Notification





	6.8 Delete	6.8.1 Display Searched	None	View Bicycle	None
	Bicycle Section	Bicycle Section details		Section	
		6.8.2 Delete Searched	Section	View Bicycle	None
		Bicycle Section details		Section	
		6.8.3 Display Bicycle	AuditTrail	View Bicycle	Notification
		Section deleted		Section	
		successfully notification			
7. Tracki	7.1 Add Log	7.1.1 Capture tag details	None	None	None
ng	Entry	7.1.2 [ALT] Tag read	None	None	None
		error termination			
		7.1.2 Create and Save	Log	None	None
		Log entry details	AuditTrail		
	7.2 Search Log	7.2.1 Display Log	None	Log	None
	Entry	management Screen		Management	
		7.2.2 Capture Log entry	None	Log	None
		Search criteria details		Management	
		7.2.3 Display Searched	Log	Log	None
		Log Entry Screen	AuditTrail	Management	
	7.3 Add Route	7.3.1 Display Route	Route	Route	None
		Management Screen	School	Management	
		7.3.2 Display Add Route	None	Create Route	None
		Screen			
		7.3.3 Capture Route	None	Create Route	None
		details and check that all			
		fields are filled in and an			
		option selected in			
		Combo box			
		7.3.4 Validate Route	None	Create Route	None
		details			
		7.3.5 Verify Route Details	Route	Create Route	None
		7.3.6 Generate RouteID	Route	Create Route	None
		and RouteAntenna and	RouteAntenna		
		Save the corresponding			
		details			-
		7.3.7 Display Create	AuditTrail	Create Route	Notification
		Successful Notification			
	7.4 Search	7.4.1 Display Route	Route	Route	None
	Route	management Screen	School	Management	
		7.4.2 Capture Route	None	Route	None
		Search criteria details		Management	
		7.4.3 Display Searched	Route	Route	None
		Route Results	School	Management	
		7.4.4 Display Searched	Route	View Route	None
		Route Screen	AuditTrail		
	7.5 Update	7.5.1 Display Searched	None	View Route	None
	Route	Route details			





		7.5.2 Capture Route details and check for emepty fields and for unselected combo box	None	View Route	None
		7.5.3 Validate updated Route details	None	View Route	None
		7.5.4 Save updated Route details	Route RouteAntenna	View Route	None
		7.5.5 Display Update Successful Notification	AuditTrail	View Route	Notification
	7.6 Delete Route	7.6.1 Display Searched Route Screen	None	View Route	None
		7.6.2 Delete Searched Route details	Route RouteAntenna	View Route	None
		7.6.3 Display Route Deleted successfully Notification	AuditTrail	View Route	Notification
8. Job Tasks	8.1 Add Fault Task	8.1.1 Display Fault Task Management Screen	FaultTask	Fault Task Management	None
		8.1.2 Display Add Fault Task Screen	None	Create Fault Task	None
		8.1.3 Capture Fault task details and check for empty fields	None	Create Fault Task	None
		8.1.4 Validate Fault task details	None	Create Fault Task	None
		8.1.5 Verify Fault Task details	FaultTask	Create Fault Task	None
		8.1.6 Generate Fault ID and Save FaultTask details	FaultTask	Create Fault Task	None
		8.1.7 Display Add Successful Notification	AuditTrail	Create Fault Task	Notification
	8.2 Search Fault Task	8.2.1 Display Fault Task Management Screen	FaultTask	Fault Task Management	None
		8.2.2 Capture Fault Task Search criteria details	None	Fault Task Management	None
		8.2.3 Display Searched Fault Task Results	FaultTask	Fault Task Management	None
		8.2.4 Display Fault Task details Screen	FaultTask AuditTrail	View Fault Task	None
	8.3 Update Fault Task	8.3.1 Display Searched Fault Task screen	None	View Fault Task	None
		8.3.2 Capture Fault task details and check for empty fields	None	View Fault Task	None





	8.3.3 Validate Updated	None	View Fault	None
	Fault Task details		Task	
	8.3.4 Save updated Fault	FaultTask	View Fault	None
	Task details		Task	
	8.3.5 Display Update	AuditTrail	View Fault	Notification
0.1.5.1	Successful Notification		Task	
8.4 Delete	8.4.1 Display Searched	None	View Fault	None
Fault Task	Fault Task screen		Task	
	8.4.2 Delete Searched	FaultTask	View Fault	None
	Fault Task details	A 11.7 11	Task	N. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
	8.4.3 Display Fault Task	AuditTrail	View Fault	Notification
	deleted successfully		Task	
0.5.4.1.1	Notification	NA · · · · · · · · · · · · · · · · · · ·	N.4	N.I.
8.5 Add	8.5.1 Display	MaintenanceTas	Maintenance	None
Maintenance	Maintenance Task	k	Task	
Task	Management Screen	N.I.	Management	N.I.
	8.5.2 Display Add	None	Create	None
	Maintenance Task screen		Maintenance	
	0.5.2.6	N1	Task	NI
	8.5.3 Capture	None	Create	None
	Maintenance Task details		Maintenance Task	
	and check for empty field		Task	
	8.5.4 Validate	None	Create	None
	Maintenance task details	rvone	Maintenance	None
	Waintenance task details		Task	
	8.5.5 Verify Maintenance	MaintenanceTas	Create	None
	Task details	k	Maintenance	140110
	Task details		Task	
	8.5.6 Generate	MaintenanceTas	Create	None
	MaintenanceTask ID and	k	Maintenance	
	Save MaintenanceTask		Task	
	details			
	8.5.7 Display Add	AuditTrail	Create	Notification
	Successful Notification		Maintenance	
			Task	
8.6 Search	8.6.1 Display	MaintenanceTas	Maintenance	None
Maintenance	MaintenanceTask	k	Task	
Task	Management Screen	MaintenanceTy	Management	
		ре		
	8.6.2 Capture	None	Maintenance	None
	Maintenance Task		Task	
	Search criteria details		Management	
	8.6.3 Display Searched	MaintenanceTas	Maintenance	None
	Maintenance Task	k	Task	
	Results	MaintenanceGr	Management	
		oup		





		8.6.4 Display	MaintenanceTas	View	None
		Maintenance Task	k	Maintenance	
	0.7.1.	Details Screen	AuditTrail	Task	N.1
	8.7 Update	8.7.1 Display Searched	None	View	None
	Maintenance Task	Maintenance Task screen		Maintenance Task	
	Task	8.7.2 Capture	None	View	None
		Maintenance task details	TVOILE	Maintenance	TVOTIC
		and check for empty		Task	
		fields			
		8.7.3 Validate Updated	None	View	None
		Maintenance Task details		Maintenance	
				Task	
		8.7.4 Save Updated	MaintenanceTas	View	None
		Maintenance Task details	k	Maintenance Task	
		8.7.5 Display Update	AuditTrail	View	Notification
		Successful Notification		Maintenance	
	8.8 Delete	8.8.1 Display Searched	None	Task View	None
	Maintenance	Maintenance Task screen	None	Maintenance	None
	Task	Walltenance rask sereen		Task	
		8.8.2 Delete Searched	MaintenanceTas	View	None
		Maintenance Task details	k	Maintenance	
				Task	
		8.8.3 Display	AuditTrail	View	Notification
		Maintenance Task		Maintenance	
		deleted successfully Notification		Task	
9. Schoo	9.1 Add	9.1.1 Display School	School	School	None
). Sense	School	Management Screen	3611001	Management	140110
		9.1.2 Display Add School	None	Create	None
		Screen		School	
		9.1.3 Capture School	None	Create	None
		details and check that all		School	
		fields are filled in and an			
		option selected in			
		Combo box 9.1.4 Validate School	None	Create	None
		details	INOHE	School	INOHE
		9.1.5 Verify School	School	Create	None
		Details		School	
		9.1.6 Generate SchoolID	School	Create	None
		and Save School details		School	
		9.1.7 Display Create	AuditTrail	Create	Notification
		School Successful		School	
		Notification			





	9.2 Search	9.2.1 Display School	School	School	None
	School	management screen	3011001	Management	140110
	3611001	Thanagement sereen		School	
				Management	
		9.2.2 Capture School	None	School	None
		Search criteria details	1 VOITE	Management	TVOTIC
		9.2.3 Display Searched	School	School	None
		School Results	301001	Management	TNOHE
		9.2.4 Display Searched	School	School	None
		School Screen	AuditTrail	Management	TNOTIE
	9.3 Update	9.3.1 Display Searched	None	View School	None
	School	School screen	TVOTIC	VIEW SCHOOL	TVOTIC
	3011001	9.3.2 Capture School	None	View School	None
		details and check for	TVOTIC	VIEW SCHOOL	None
		empty fields and for			
		unselected combo box			
		9.3.3 Validate Updated	None	View School	None
		School details	140110	V10W 2011001	140110
		9.3.4 Save updated	School	View School	None
		School details		11011 0011001	1,40110
		9.3.5 Display Update	AuditTrail	View School	Notification
		Successful Notification	, to one it am		T VO CITIOGETOTI
	9.4 Delete	9.4.1 Display Searched	None	View School	None
	School	School screen			
		9.4.2 Delete Searched	School	View School	None
		School details			
		9.4.3 Display School	AuditTrail	View School	Notification
		deleted successfully			
		Notification			
10. Job	10.1 Report	10.1.1 Display QR Scan	None	QR Scan	None
	Repair Job	Screen			
		10.1.2 Generate	RepairJob	QR Scan	None
		RepairJobID and Save			
		Repair Job details			
		10.1.3 Display Full	Section	Bicycle	None
		Bicycle Blueprint Screen		Blueprint	
		10.1.3 [ALT] Display	None	Unknown	None
		Unknown Fault Screen		fault	
		10.1.4 Display Section	Part	Section	None
		Blueprint Screen		Blueprint	
		10.1.4 [ALT] Display	None	Unknown	None
		Unknown Fault Screen		fault	
		10.1.5 Display Part Faults	FaultType	Part Fault	None
		Screen			
		10.1.5 [ALT] Display	None	Unknown	None
		Unknown Fault Screen		fault	





	10.1.6 Generate	JobFault	Part Fault	None
	JobFaultID and Save JobFault details			, , , , ,
	10.1.7 Display Fault List Screen details	FaultType JobFault Part Section	Fault List	None
	10.1.8 Assign Job and Create Check-In entry	Check-In	Fault List	None
	10.1.9 Display Fault Reported Successfully Notification	AuditTrail	Fault List	Notification
10.2 Complete Job	10.2.1 Save and Update Repair Job details	RepairJob	JobList	None
	10.2.2 Job Completed Successfully Notification	AuditTrail	JobList	Notification
10.3 Check-In Bicycle	10.3.1 Receive Student Bicycle	None	None	None
	10.3.2 Display QR Scan Screen	None	QR Scan	None
	10.3.3 Capture and Retrieve Check-In details	Bicycle RepairJob MaintenanceJo b Check-In	QR Scan	None
	10.3.3A [ALT] Display Bicycle not due error Screen	None	QR Scan	None
	10.3.3B [ALT] Notify Student of unsuccessful check-In	None	QR Scan	Notification
	10.3.4 Update and Save Check-In details	Check-In	QR Scan	None
	10.3.5 Display Check-in Successful Notification	None	QR Scan	Notification
	10.3.6 Notify Student of Successful check-in	AuditTrail	QR Scan	None
10.4 Report Maintenance	10.4.1 Generate Next Maintenance date details	MaintenanceList MaintenanceJo b MaintenanceTy pe	None	None
	10.4.2 Generate MaintenanceListID and Save MaintenanceList details	MaintenanceList MaintenanceJo b	None	None
	10.4.3 Update Past Maintenance List Status	MaintenanceList	None	None





		10.4.4 Assign Job to Mechanic	Check-In AuditTrail	None	None
11. Repor ting	11.1 Generate Mechanic Schedule	11.1.1 Generate and View Mechanic Schedule	BusinessRule MechanicSched ule Student BicycleStudent MaintenanceTas k FaultTask	Mechanic Schedule	Mechanic Schedule Report
		11.1.2 Generate PDF download file	AuditTrail	Mechanic Schedule	Mechanic Schedule PDF
	11.2 Generate Mechanic Schedule Requirements Report	11.2.1 Generate and View Mechanic Schedule	BusinessRule MechanicSched ule Student FaultType BicycleStudent MaintenanceTas k FaultTask	Mechanic Schedule	Mechanic Schedule Requirements Report
		11.2.2 Generate PDF download file	AuditTrail	Mechanic Schedule	Mechanic Schedule Requirements PDF
	11.3 Generate Student Report	11.3.1 Display Student report Screen	Mark Type	Student Report	None
		11.3.2 Capture desired criteria and check that a option in combo box is selected	None	Student Report	None
		11.3.3 Generate Chart details	Student BicycleStudent Attendance StudentMark	Student Report	Student report Chart
		11.3.4 Display Chart and Control breaks details	None	Student Report	Student Report
		11.3.5 Generate PDF download file	AuditTrail	Student Report	Student Report PDF
	11.4 Generate Bicycle History Report	11.4.1 Display Bicycle History report Screen	School	Bicycle History Report	None
		11.4.2 Capture desired criteria and check that an option in combo box is selected	None	Bicycle History Report	None





	11.4.3 Generate Report details	Student ScheduledMaint enance RepairJob FaultTask MaintenanceTas k MechanicJobSta tus	Bicycle History Report	None
	11.4.4 Display Bicycle History Report details	AuditTrail	Bicycle History Report	Bicycle History Report
	11.4.5 Generate PDF download file	AuditTrail	Bicycle History Report	Bicycle History Report PDF
11.5 Generat Log Report	e 11.5.1 Display Log report Screen	None	Log Report	None
	11.5.2 Capture desired criteria and check that a Start and end date are selected	None	Log Report	None
	11.5.3 Generate Log Report details	Student Bicycle Tag Log	Log Report	None
	11.5.4 Display Log Report details	None	Log Report	Log Report
	11.5.5 Generate PDF download file	AuditTrail	Log Report	Log Report PDF
11.6 Generat Parts Used	e 11.6.1 Display Parts Used Report Screen	None	Parts Used Report	None
Report	11.6.2 Capture desired criteria and check that a Start and end date are selected	None	Parts Used Report	None
	11.6.3 Generate Parts Used Report details	FaultTask MaintenanceTas k RepairJob ScheduledMaint enance Student BicycleStudent JobFaultTask MechanicJobSta tus	Parts Used Report	None
	11.6.4 Display Parts Used Report details	None	Parts Used Report	Parts Used Report





		11.6.5 Generate PDF download file	AuditTrail	Parts Used Report	Parts Used Report PDF
12. Notifi cation	12.1 Send Student did not arrive notification	12.1.1 Identify a Student who hasn't arrived at school	Log	None	None
		12.1.2 Retrieve Student details	Bicycle Student Guardian	None	None
		12.1.3 Generate and Send Student alert notification email	AuditTrail	None	Alert Email
	12.2 Send Student Check-In	12.2.1 Retrieve Bicycle due for Maintenance	Student Bicycle BicycleStudent	None	None
	notification	12.2.2 Generate Maintenance notification details	None	None	None
		12.2.3 Maintenance notification email details	AuditTrail	None	Maintenance notification Email
13. Admi nistrat or	13.1 Backup Data	13.1.1 Display System Backup and Restore Screen	BackupFile	System Backup and Restore	None
		13.1.2 Perform system backup	BackupFile	System Backup and Restore	None
		13.1.3 Display Backup successful notification	AuditTrail	System Backup and Restore	Backup File
	13.2 Restore Data	13.2.1 Display System Backup and Restore Screen	BackupFile	System Backup and Restore	None
		13.2.2 Perform System Restore	BackupFile	System Backup and Restore	None
		13.2.3 Display Restore Successful notification	AuditTrail	System Backup and Restore	None
	13.3 View Audit Trail Log	13.3.1 Display Audit Trail Management Screen	None	Audit Trail Management	None
		13.3.2 Display Audit trail Log Screen	AuditTrail	Audit Trail Log	None
	13.4 Search Audit Trail	13.4.1 Display Audit Trail Management Screen	UserType AuditTrail	Audit Trail Management	None
	Entry	13.4.2 Capture and validate Audit Trail search criteria	None	Audit Trail Management	None



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13.4.3 Display searched	AuditTrail	Audit Trail	None
Audit Trail Results		Management	
13.4.3 Display Audit Trail	UserType	Audit Trail	None
details	AuditTrail	Entry	

4.3. Conclusion

This table has now painted a clearer picture and explains the system requirements and their usage at the lowest level of the system to detail, together with the related screens and the output produced. This is important because those Processes are the moving parts to what our system is intended to do, and what it displays and generates.





5. CRUD Matrix

5.1. Introduction

The CRUD Matrix is an excellent technique that we use to identify the Tables and Attributes in our Database which are used in any User interaction with our system.

CRUD means 'Create, Read, Update or Delete', and the CRUD Matrix identifies the Tables and attributes involved in any CRUD operation. It helps us identify miracles, black holes and grey holes in our system. The application of this technique to our system is shown below:

5.2. CRUD Matrix

Please refer to the attached CRUD Matrix document.

5.3. Conclusion

The analysis in the CRUD Matrix above, now easily can help us to identify any Tables which are not used, and any Tables which are used heavily, and may therefore be a performance bottleneck. This should assist in future when considering database and system expansion, as well as maintenance.





6. Conversion Plan

6.1. Introduction

This section is to discuss the conversion plan of the VVS system. This will include things such as the implementation and deployment of the system, as well as integration and data migration.

#Bikes4ERP

6.2. Background Information

The VVS system is laid out in a Model View Controller format which means that it comprises of 3 different components in order to meet the Client's requirements which are the following:

- The VVS system website: This is arguably the largest part of the system and it is how the users interact with our system. It will be hosted either on Microsoft azure cloud services or the client's private servers (depending on what they want).
- The VVS database: This database is currently hosted on Microsoft azure database services and it can be accessed either through Azure directly or through SSMS. The database may be hosted on the client's server should they wish to do so once we hand our system over to them.
- The VVS API: this is the last component of our system. We will either host this privately with our own ISP or host it on our client's server.

6.3. Purpose of Conversion Plan

The purpose of this VVS Conversion Plan, is to detail how the client will transition to actually being able to use this System on their devices, and all technical requirements needed to set everything up on their side. Training needed, is also outlined under here.

6.4. Type of Conversion Plan

Bikes4ERP currently does not have a system which means that the VVS system will be a completely new implementation. This means that if the Client decides to use our system then we will guide them on how to use our system as well as helping them integrate it into the Bikes4ERP project.





6.5. Outline of Conversion Plan

The following is the Conversion Plan of implementing our system. Virtual Visionaries has devised a step-by-step approach to make integration and implementation of our system as easily and hassle free as possible for our Client.

Should they decide to use our system we will be working closely with EPI-USE's technical team to integrate the VVS system with their Bikes4ERP project.

6.5.1. VVS database initialization

The first step the Virtual Visionaries took to PLANNING our system was designing the database structure. We therefore also adopt this same approach when CREATING the system by creating the database first.

In order to do this the Client must create and host their database somewhere. In the case of EPI-USE they will most likely host this database on their own servers but for others who may be interested in our system, they will need another way which is what we will be explaining.

For the VVS demo we are actually using **Microsoft Azure Service** for database hosting as well as **SQL Server management studio** for database control. The reason for this is as follows:

- Hosted in the cloud: by using Microsoft Azure service the client immediately gains access to online functionality, this means that regardless of where the client is, they can always access the database provided they have internet because the database is hosted online.
- No need for hardware: Because the client is paying to host on Microsoft's servers, they do not need to pay any maintenance costs for creation and upkeep of server hardware which is much cheaper for a smaller system like this.
- Scalability: Microsoft Azure offers many flexible packages and pay as you go options which means that expanding or downsizing the database is made extremely easy.
- Security: Microsoft Azure offers state of the art security for the client's data by protecting the databases hosted on their servers.

The next step (should the client decide to use azure) is creating a Microsoft azure account for the business.



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Once the account is set up, they can then initialize their database by using either an existing script or creating it through SSMS. This allows for easy creation of the database and SSMS also makes it easier for the client to work with the database rather than trying to work with the database in Azure.

Once the database is set up and it is hosted. The client is ready for the next step.

6.5.2. Accessing the VVS website

Due to the VVS system being hosted online, there is no need for the client to manually install anything except for a web browser and internet connection. Accessing the VVS website will be fairly easy so long as the hardware and software which the client is using has the following:

6.5.2.1. Hardware

Component	Minimum	Recommended
av	1.8 GHz: Dual Core	Intel Core i5 @ 2.7GHz
		or Higher
RAM	4GB RAM	8GB and higher
Primary storage	1GB available Hard	5GB available hard drive
	Drive Space	space or higher
Graphics	Graphics Device capable	Graphics Device capable
	of 1024 x 768 or higher	of
	resolution	1024 x 768 or higher
		resolution
Input Devices	Keyboard	Keyboard
	Mouse	Mouse
	Camera (2MP)	Camera (5MP)
	RFID scanner	BLE Antenna
Output Devices	VGA Display Devices	HDMI Display
Network Interface	Built-In NIC	802.11n compatible NIC
Controller		·





6.5.2.2. Software

- Google Chrome, Firefox, Microsoft edge (any 1 of these will work)
- SQL Server Management Studio (if they need to edit the database)
- Any PDF reader (We recommend Adobe Acrobat DC)
- Windows 7+ Operating System

6.5.2.3. Software requirements for website

HTML 5 and Javascript enabled web browser such as Firefox and Google chrome.

6.5.2.4. Installation

The VVS system does not need to be installed because it is online. Here is what will be required from the different users of the system:

- Administrator: The administrator will need to use their workstation either at work or their own device connected to the internet to log into the system so that they have access to administrator functions.
- Mechanic: The mechanic will access the website through his own personal computer.
- School Administrator: The School Admin will utilize either their personal computer.
- Student: The student will make use of a school-provided device to access the VVS Web portal to log Repair Faults for their Bicycles, for the mechanic to come and carry outs repairs on them.

6.5.3. Setting up the VVS website

The Virtual Visionaries will have deployed the website by the time it is handed over to the client. Should Epi-Use wish to host the website on their own servers then they can host everything including the API, database and website on their own local servers.

6.5.4. Initial Data migration and loading

ERP4Bikes current data tracking system is still extremely paper based which means that most of their data is either in spreadsheets or in paper form. This









means that the conversion process from paper based to our system is going to take some time.

Our system is able to work in such a way that the Administrator and School administrator can add data through our website without using a SQL script.

6.5.5. Providing Source Code to technical team

We have currently already added EPI-USE to our Gitlab repository which means that their technical team is able to view all of our source code. Our team will spend roughly 45 hours guiding their technical team around our system so that they understand how our system works as well as the source code.

The Virtual Visionaries will ensure that the EPI-USE technical team is able to thoroughly understand the system so that they can integrate our system into their business and maintain as well as change it if they need be.

6.5.6. Setting up initial Super Administrator profiles

In order for our system to work we will need to set up an initial super administrator so that they can have full access to the system. By adding the Super Administrator, they can now perform all the necessary tasks that are required to set up the rest of the user profiles.

6.5.7. Training Employees on performing business tasks

Once The system has been handed over to EPI-USE we need to train the workforce so that everyone understands the system and can make the most of it.

6.5.7.1. Day One: Employee, Manager and Owner training

This first day involves the training of employees, managers and owners on the basics of the system such as logging in and out as well as installation and basic data information manipulation.

Task	Time (hours)	Instructor
Introduction to VVS	1	Tapiwarufaro Ndoro
system		
How to install the system	1	Cameron King
Logging into the system	0.5	Byron Donald



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Updating Login	0.5	Gareth Phillips
Credentials		

6.5.7.2. Day Two: Managerial task training

This second day involves the training of employees, managers and owners on the basics of the system such as logging in and out as well as installation and basic data information manipulation.

Task	Time (hours)	Instructor
Introduction to VVS	0.5	Hansen Li
system		
Adding, Maintaining and	1	Cameron King
removing employees		
Updating company rules	0.5	Byron Donald
on our system		
Generating reports	0.5	Gareth Phillips
Explanation of each	0.5	Hansen Li
report		
Performs backups and	1	Gareth Phillips
restores		

6.5.7.3. Day Three: Further Support

The third day will be a Q and A session for any queries that the client has for Virtual Visionaries.

6.5.7.3. Day Four: User Acceptance Testing

This day is reserved for feedback for the employees and suggestions as well as feasibility feedback for the Virtual Visionaries.

6.6. Support

The Virtual Visionaries will be providing 2 forms of support which will be the following:

• Customer Support: This covers a wide variety of tasks but basically, we will be assisting EPI-USE wherever we can in whichever way possible in terms of helping them with how to use the system.



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 Technical Support: This refers to assisting EPI-USE's technical team in the maintenance and technical support for our system which can include expansion, feature addition and bug fixes.

6.7. Conclusion

In conclusion the conversion plan allows us to see how to deploy the system to our clients as well as provide training so that the integration and implementation is as seem-less as possible.





7. Project Related Issues

7.1. Introduction

This section of Deliverable 6 contains information relating to issues our group encountered during the course of Deliverable 5, 6 and 7. It has been a very rough set of work to, roughest to-date. But we have made it this far.

7.1.1. Issue 1: COVID-19 Lockdown

Firstly, the lockdown measures implemented by the south African government, though good for us, made working on this set of deliverables very challenging. Because we had been geographically spaced out since Lockdown began, we couldn't meet to work in person early enough. It was only later during the course of the deliverable that our Group Leader, Tapiwarufaro managed to get back to Pretoria from Botswana and could resume working with us in person. But even then, the limited contact time made programming our system quite hard. But we planned through adversity and made it through.

7.1.2. Issue 2: Eskom Load shedding

The situation with load shedding really made it hard to constantly keep producing output, since some of our team members have laptops without functional batteries. This meant that a lot of time that could have gone into critical work time or debugging, got lost. The bright side is that we knew before hand when load shedding was coming and could plan around it.

7.1.3. Issue 3: Using GitLab

Version control using GitLab was a major issue for us since day 1. Dealing with merge conflicts from our individual working branches when merging with master, came along with errors and package incompatibilities, which we had to painstakingly manually nit-pick, till we had a working set of node modules for our Front-End. However, as time went on, we now knew how to navigate the waters, and could deal with issues without losing much time and files of hard work.





7.1.4. Issue 4: Client deadlines and expectations

Since the COVID-19 imposed Lockdown period, we lost quite some time from the total possible time to complete these 3 huge deliverables, as compared to the time that past groups from previous years had. This meant that, reaching the 1-week minimum early submission for review to our client EPI-USE, was not so possible, because the semester was already back on and other modules were also demanding. We ended up being able to negotiate 3 extra days to polish up, but even that was such a stretch and took all of us not sleeping for 3 consecutive nights, just to have what needs to be done, done well.

7.1.5. Issue 5: Programming related issues

Given the chokingly short amount of time we had available to program our system, in comparison to its level of complexity and difficulty, accounting for our present skillset, we struggled a lot as a whole with adapting to the new hardware technologies we had to utilize. Figuring out how to embed them into our system was quite a mission, and with no one to ask for help from readily, the journey got 7 times harder. That is primarily why we felt so scrambled for time, we just could not get to everything when we were struggling. We also struggled with the Azure database that we expected to offer us a decent free trial, but it expired on us and we had to migrate to another database server, which presented us with more unexpected database issues.

7.1.6. Issue 6: Stress and Mental Health Management

As a result, from all the ever increasing and piling up challenges, the stress and anxiety became overwhelming for us. There was very little time in light of the mountain we had to conquer, for us to really take significant time off to breath and regain sanity. We just had to power through the errors, the sleepless nights and juggling other modules as well, with very poor mental states of mind

7.1.7. Issue 7: Distance & Technical Difficulties

Lastly, this issue is more of a summary of the other points about. Working with unfamiliar hardware for our system posed a lot of challenges. Working separate from each other and not being able to meet up often to work together also proved to be very challenging. Additionally, some of our personal computers



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also ran into issues as well that were not even directly connected to the programming of our system.

7.2. Conclusion

This section of Deliverable 6 contained information relating to issues our group encountered during the course of Deliverable 5, 6 and 7. We however, fortunately made it this far. Though negatively affected during the process, the sacrifice of our own selves was well worth it.





Complexity Matrix 8.

INF370 - Complexity Matrix - 2020				
Торіс	Level		Marks	MAX
	For online applications: Responsive web design For desktop applications: Form design according to design principles (Schneiderman's golden rule on navigation applies here)		3	
	Appropriate use of grids/tables		3	
	Appropriate use of tabs/links		3	
	Use of graphs in an appropriate business context		4	
	The storage and display of graphical information, like photos with a good business reason		3	
1. Special GUI	Working e-mail automatically generated from the database in an appropriate business context SMS messages automatically generated from the system in an appropriate business context		2	
			2	42
	Extensive user-friendly search facility		3	
	At least one use of a tree to display data from the database		3	
	Able to dynamically modify a data tree structure and in doing so adjusting the database		4	
	At least one use of a calendar view of data (not a date/time picker; not a plug-in such as Google calendar)		3	
	Uploading a file into the system with appropriate business reason		3	
	The use of audio/video in an appropriate business context		3	
	At least one use of an administrator configurable timer in an appropriate business context		3	
2. Database access	At least 30 tables used (4 member groups) or 40 tables used (5 member groups)		6	15



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	Full referential integrity on all tables	6	
	At least one use of master-detail table relationships (Schneiderman's golden rule on system status applies here)	3	
	At least 3 simple list reports in a reporting tool (no control breaks, no graphs, single table)	3	
3. Reports	At least 2 transactional report with 2 or more control breaks (with heading and calculated values/totals, multiple tables)	6	15
	At least 1 report with adjustable criteria	3	
	At least 1 management report using a graph	3	
4. Flexibility	All data that can change in the future should not be hardcoded but maintained in a sub-module of the system (e.g. Lookup tables)	6	12
4. Flexionity	Some business rules are not hardcoded but maintained in a sub-module of the system.	6	
5. Error	All system-generated errors are trapped, and consistent, user-friendly error messages are displayed	6	12
handling	Appropriate data validation on all input fields	6	
6. Help	At least one menu item or other control that opens up a complete help document (HTML, PDF, Help-file)	3	
	Extensive context-sensitive help. E.g. calling Help on a specific screen/function will automatically open the specific help for that screen/function.	6	15
	Search Facility on Help	3	
	Extensive use of hints	3	
7. Security	Logon screen with user ID and password and fixed user profiles	 3	
	Applying two-factor authentication with applicable business reasons.	3	13
	Encrypted passwords in database	1	-
	Flexible user profiles (i.e. you can dynamically add user profiles that will	6	



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	enable/disable access to certain parts of the system)			
8. Audit Trail	An audit trail of all transactions in the system showing at least date, time, user, transaction type, critical data (such as amount and quantity of transaction)	6	9	
	Able to search the audit trail on any of the following: date, user, transaction type	3		
	For a desktop application: Fully functional installation disks that take care of application installation requirements (install and uninstall)	3		
9. Deployment	For an online application: Deployment of application to a publicly accessible web server	3	15	
	For a mobile application: Deployment to an App Market place (such as the Play Store or the AppStore)	6		
	Deployment of the database to a remote database server	3		
10. Backup and Restore	A backup and restore subsystem exist that backup/restore all data (the system may exit during restore)	3	3	
11. Import/Export Data	Able to open Word or Excel and automatically place data in it based on the parameters provided (with a good business reason)	6	9	
	XML or JSON: At least 1 XML or JSON file for Importing or Exporting of data (with good business reason)	3		
	Simple Link to an external INPUT device using plug-and-play technology, such as a swipe card reader, bar code reader, etc. or a native component such as a QR reader, a GPS component, etc.	3		
12. External INPUT device	Loose Link to an external INPUT device using device-specific software. Data or images must seamlessly be stored in the database, but device-specific software is visible to the user. (This could include a digital camera, scanner, voice recording device, thump print reader, etc.)	6	18	



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	Tight Link to an external INPUT device using device-specific software. Data or images must seamlessly be stored in the database, but device-specific software is not visible to the user. (This could include a digital camera, scanner, voice recording device, thump print reader, etc.)	9	
13. External	Integrate an existing web service into your application (with good business reason)	3	
APPLICATION / Services	A fully functional link to an installed external application system exists and the interface must be shown to work on the external system. Note that this excludes Microsoft Office Applications	6	9
	Appropriate business use of static views on an alternative platform.	3	
14. Multiplatform processing for an appropriate business	Appropriate use of dynamic views on an alternative platform (i.e. data is displayed from the system's database)	3	
	Appropriate use of substantial dynamic views on an alternative platform (i.e. both reading and writing data from the system's database)	9	27
reason	Uploading a file through an alternative platform onto the system's database.	3	
	Substantial processing on a third platform (i.e. both reading and writing data from the system's database)	9	
15	The use of a data layer to facilitate interaction between your database and your business layer	3	12
15. Programming Principles	The use of an API to facilitate interaction between your business layer and your presentation layer	6	12
	Comprehensive use of stored procedures and/or triggers and/or jobs.	3	
16. An innovative	Any very advanced innovative addition to the system (e.g. machine learning, AI, blockchain, text mining, IoT, etc.)	9	9
addition to the system	Maximum Complexity Marks		235
- system	Our Projects Complexity Marks		166





Deliverable Conclusion and Sign-off

9.1. Deliverable Conclusion

9.2. Client Sign-off

This concludes Deliverable 6 System Documentation, after a thorough reconciliation of our system documentation and revision of previous deliverables, the VVS system has full system documentation done.

I, <u>Anelda Crous</u>, on behalf of EPI-USE, hereby confirm that I understand and agree to the stated scope of work, specifications, diagrams and

requirement Documentat	s set out in this docu tion.	ment – Visı	ual Visionai	ries Deliverable	6 System
Date:20	020/09/09				
Signature: _		-			
We, as Group in the group	Group Sign-off up 17 Visual Visionarie contributed equally pecification for INF 37	and fully to	•		
Name:	Cameron King		Name:	Hansen Li	
Signature: _	CKing			HL	
	2020/09/09			2020/09/09	
	Byron Donald			Tapiwarufaro Nd	
Signature: _	bjdonald	-	Signature: _	TNdoro	
	2020/09/09		Date:	2020/09/09	
	Gareth Phillips				
Signature: _	gp	-			
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